

PROGRAMS AND PROJECTS
FY 2022

OFFICE: **PROFESSIONAL REGULATION COMMISSION (PRC)**

PROGRAMS AND PROJECTS	OBJECTIVE/S	DESCRIPTION
1. CONTINUING IMPACT ASSESSMENT OF PROFESSIONAL REGULATION COMMISSION / PROFESSIONAL REGULATORY BOARDS (PRBs) RULES AND PROCEDURES	<ul style="list-style-type: none"> To ensure that legislative initiatives and undertakings, rules, procedures and guidelines to implement professional regulatory rules are in compliance with the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 (Republic Act 11032). 	<ul style="list-style-type: none"> This refers to the continuous review and impact assessment of rules and procedures, and existing professional regulatory laws to ensure compliance with the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 (Republic Act 11032) through stakeholders' various consultations and meetings. The reengineering program of the Commission's systems and procedures will seek to determine whether there are pending and proposed policies which are relevant, responsive and does not add unnecessary regulatory burden and costs to both the government and the public.
2. PHILIPPINE QUALIFICATIONS FRAMEWORK (PQF)	<ul style="list-style-type: none"> To review the framework and contents of the licensure examination of each profession and align them with that of the PQF. The PQF maps the qualifications against the level descriptors. 	<ul style="list-style-type: none"> The Commission is one of the agencies mandated under Republic Act 10968 or the PQF Act, to be responsible for the international alignment of the PQF with the qualification frameworks of other countries or regions and to provide technical assistance on the establishment of Career Progression and Specialization Program.

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3. CONTINUING PROFESSIONAL DEVELOPMENT (CPD)	<ul style="list-style-type: none"> • To strengthen the CPD Program in each of the regulated professions in order to enhance and upgrade the competencies and qualifications of professionals for the practice of their professions pursuant to the PQF, the ASEAN Qualifications Reference Framework (AQRF) and the ASEAN Mutual Recognition Arrangements (MRAs); and to ensure international alignment of competencies and qualifications of professionals through career progression mechanisms leading to specialization/sub-specialization. • To comply with Republic Act No. 11032, or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, particularly the zero contact policy between government officer or employee and any applicant concerning an application, except during preliminary assessment and evaluation of the sufficiency of submitted requirements, and thus adjunct to such, there is a need to develop an accreditation system. 	<ul style="list-style-type: none"> • The CPD Act, which was enacted to promote and upgrade the practice of the professions in the country, shall be implemented pursuant to Resolution No. 1146 (s. 2019) that amended the relevant provisions of Resolution No. 1032 (s. 2017) or the IRR of Republic Act No. 10912, known as the “CPD Act of 2016”. Through the CPD, the professionals’ accumulated learning outcomes can gain for them a higher qualification level thus enabling them to earn credit units leading to career progression or specialization in a field of choice. All duly validated and recognized CPD credit units earned by a professional shall be accumulated and transferred in accordance with the Pathways and Equivalencies of the PQF. • The CPD Accreditation System (CPDAS) was developed and after a series of testing, orientation, and capacity-building activities conducted for the use of the system, the Commission adopts the use of the system for the accreditation of the CPD Applications. Thus, the Commission issued Resolution No. 1278 (s. 2020) or the Guidelines on the Implementation of the Continuing Professional Development Accreditation System. This took effect on October 1, 2020. The guidelines provide for the procedure in the implementation of the CPDAS. It includes the application as CPD Provider, Accreditation of CPD Programs, and Accreditation of Self-Directed Learning activities and other CPD activities. CPD Providers and registered professionals may avail of the CPDAS website 24/7 through the internet. However, only registered professionals and approved CPD providers shall be provided with

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		access credentials (username and password) to the CPDAS.
4. STRENGTHENING THE COMMISSION'S QUASI-JUDICIAL FUNCTION	<ul style="list-style-type: none"> • To streamline the procedures in the handling of cases so that prescribed timelines and quotas in the resolution of cases will be met which will ease gradually the case dockets of the Commission. 	<ul style="list-style-type: none"> • The Legal Service shall continue to embark on the Case Decongestion Project through the streamlining of procedures and the hiring of more lawyers to conduct hearings, draft orders, resolutions and decisions and provide other forms of legal assistance to the Commission and the Boards. • The Records Management System (RMS) and Legal Management and Information System (LMIS) will be implemented to preserve the case records and to have ready access to the same. • There is a need to revise the existing Rules on Administrative Investigations in order to achieve a more expeditious disposition of cases filed before the Commission and the Boards. • Further, immersion of lawyers and staff to extensive training in conciliation/ mediation, mock trials, drafting of decisions and other pleadings will be pursued. • The Scrap and Build Program will be pursued to improve the current staffing pattern to address the increasing caseloads.

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5. SUPPORTING THE PRBs IN LICENSURE, DISCIPLINARY, ACCREDITATION, AND VISITORIAL FUNCTIONS	<ul style="list-style-type: none"> To support the PRBs, as part of the Commission in professional regulation, in the discharge of their functions be it in licensure, disciplinary, accreditation, and visitorial functions, among others. 	<ul style="list-style-type: none"> The Commission under its Licensure Programs aims for the migration of the paper-based licensure examination to a full computer-based type of examination through a cloud-based platform. Through this, the Commission can reduce its expenditure on physical proctoring, venue-rentals, and other human resource and logistical related costing. The Revised Guidelines on the Conduct of Inspection and Monitoring of Educational Institutions and Establishments was issued to provide and implement the three modes of inspection and monitoring: (i) physical, (ii) virtual, and (iii) blended, in order to respond to current time.
6. PROVIDING PROACTIVE MEASURES FOR PUBLIC ASSISTANCE AND INTENSIFIED INFORMATION DISSEMINATION, INCLUDING SOCIAL MEDIA AND ELECTRONIC OFFICIAL NEWSLETTER, QUAD MEDIA	<ul style="list-style-type: none"> To raise the level of awareness of the professionals, the Professional Regulatory Boards (PRBs), the PRC officers and employees, and other relevant stakeholders, of the Commission's programs, projects, and activities, including the existing services being offered. To disseminate to the public through appropriate media, all information on matters relevant to the implementation of the Commission's programs, projects and activities, including new services intended for the welfare and interest of professionals and profession itself to build and promote a positive and strong image of the PRC. 	<ul style="list-style-type: none"> In support to the Commission's thrust in delivering service excellence to all its stakeholders with utmost professionalism, responsibility, and credibility, all relevant, accurate , consistent, and timely information to the public on Commission's relevant programs and services through strategic messaging and publication on various touchpoints and media platforms, as well as reliable information on Commission's ongoing programs, projects, and services, shall be disseminated through the use of the official website and social media.

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<p>➤ RIGOROUS IMPLEMENTATION OF THE CLIENT RELATIONSHIP MANAGEMENT SYSTEM (CRMS)</p> <p>➤ USAPANG PROPESYONAL (THE PRC DIGITAL TV)</p>	<ul style="list-style-type: none"> • To virtually track and monitor the quality of frontline services being delivered; • To provide an accurate and reliable system of clients' feedback reporting; 	<ul style="list-style-type: none"> • The CRMS allows clients to electronically submit service requests and feedback on the services they received from various PRC offices and to virtually track and monitor the quality of PRC frontline services being delivered unfolds a digital solution for its client relationship management and support through its CRMS. • The PRC-Digital TV is one of the Commission's projects to intensify measures for information dissemination and public assistance on PRC relevant programs, projects, and services. It utilizes live streaming platforms of the Commission's official social media accounts. It is a platform for PRC Officers to clarify adverse publicity and answer public queries, concerns, and complaints. It utilizes the latest audio/video technology to produce cost-efficient promotional, instructional, explanatory, and original video content on PRC relevant programs, projects, and services. It provides a full-range of video-related tasks for the Commission including pre-production consulting, production, post-production editing, and video placement.


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<p>7. DEVELOPMENT, DEPLOYMENT AND IMPLEMENTATION OF NEW SYSTEMS, AND STRENGTHENING NETWORK INFRASTRUCTURE</p> <ul style="list-style-type: none"> ➤ COMPUTER-BASED LICENSURE EXAMINATION SYSTEM (CBLE) ➤ DATABASE CLEANSING AND MANAGEMENT ➤ PLANNING, ADMINISTRATIVE AND FINANCIAL MANAGEMENT INFORMATION SYSTEM (PAFMIS) 	<ul style="list-style-type: none"> • To migrate the paper-based licensure examination to a full computer-based type of examination. • To cleanse and secure professional database, reduce system downtime • It aims to streamline the PRC's internal processes, particularly the planning and financial aspect, in order to promote 	<ul style="list-style-type: none"> • This is an automated examination system that can be used to conduct computer-based licensure examinations. It aims to reduce the need for the usual requirements for a traditional pen-and-paper test (PPT) and to fast-track the releasing of examination results immediately after the last subject of any licensure examination. • The CBLE project would be able to cater 510,000 examinees annually if implemented and fully realized within the three-year period. • This project aims to cleanse the Professional Database from unused database structure and redundant information and provide database security. It will also ensure that all database are secured and to reduce the threat surface of all PRC database, to have a real-time updated backup of the Licensure Examination and Registration Information System (LERIS) database, to reduce the downtime if the main LERIS database should fail in case of any system failure or natural disaster, to correct the structures of database tables and to improve data integrity and functionality. • An intranet-based financial information system that enables to process financial transaction, assist in the preparation of financial plans, monitoring utilization of budgets and record

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<ul style="list-style-type: none"> ➤ CORRECTION AND RELEASING SYSTEM ➤ ESTABLISHMENT OF VIDEO CONFERENCING FACILITY FOR CENTRAL AND REGIONAL OFFICES 	<p>transparency and integrity in the planning and financial operations.</p> <ul style="list-style-type: none"> • The system shall ensure the integrity, confidentiality and accuracy of the release of results of the licensure examinations. Post-examination reports shall be automatically generated from the system. • Video conferencing facility shall allow users to collaborate online to save time, expenses and hassles brought about by the need to travel to designated meeting areas/locations. It is also in adherence to the government's call for the need to strictly implement social distancing during time of pandemic. 	<p>expenditures. The system will monitor collection of fees, generation of necessary reports such as status of collection, cash flows, and the like in PRC central and regional offices.</p> <ul style="list-style-type: none"> • A secured and protected windows-based application system that allows immediate checking and releasing of various licensure examinations. • A collaboration solution that allows users in different locations to conduct meetings, training sessions and conferences via online.
8. PROPERTY AND INFRASTRUCTURE	<ul style="list-style-type: none"> • To improve the working environment and deliver efficient service to the public. 	<ul style="list-style-type: none"> • The construction of PRC buildings in the cities of Pasay and Cebu shall be continued and pursued this year. Meanwhile, the construction of the PRC building in Tuguegarao and the PRC testing center in Koronadal shall commence this year, and be sourced from the Department of Public Works and Highways' (DPWH) FY 2022 allocated budget. • The PRC buildings in Pampanga and Tacloban shall be constructed through the usufruct agreement in its respective localities.
9. RECRUITMENT, SELECTION AND PLACEMENT	<ul style="list-style-type: none"> • To fill-up all vacant positions and to enable the Commission to carry out its new mandated functions as per approved 	<ul style="list-style-type: none"> • The filling-up of vacant plantilla positions shall continue. Plantilla personnel shall be promoted and qualified contractual staff are regularized to increase the organization's strength, and to

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<p>➤ HUMAN RESOURCE INFORMATION SYSTEM (HRIS) PROJECT IMPLEMENTATION</p>	<p>Functional Statement under the Commission's Reorganization.</p> <ul style="list-style-type: none"> • To capacitate newly appointed employees with their duties and functions due to decentralization. • To digitalize personnel records, and automate major aspects of PRC human resource management processes for operational efficiency, thus, allowing the Commission to provide efficient services to its personnel. 	<p>augment and strengthen the current manpower complement.</p> <ul style="list-style-type: none"> • The Human Resource and Development (HRDD) shall complete the PRC Competency Modelling, Profiling and Assessment of the technical positions in the PRC Central and Regional Offices. It shall identify/review relevant functional competencies for all technical positions that cut across all PRC in the Central and Regional Offices for uniform job descriptions for each position level, and required level of proficiency per position. • The HRIS development, user acceptance testing, training and knowledge transfer for the PRC Human Resource Management Officers (HRMOs), deployment, data migration and end user training for the Central and Regional Offices officers and employees shall be completed. • With its completion and integration, the system will provide a single user interface for personnel to access various self-service functionalities related to timekeeping, payroll, personnel data sheet, leave management, and other human resource services. The HR shall have an access to the management of these information and process which includes, but not limited to, personnel information management, leave credits, approval of timekeeping transactions, processing of payroll, among others.
<p>10. DECENTRALIZATION OF THE FINANCIAL MANAGEMENT SYSTEM</p>	<ul style="list-style-type: none"> • To enhance administrative capacity, establish fiscal responsibility and accountability among the regional 	<ul style="list-style-type: none"> • The approved Organizational Structure and Staffing Pattern provided for accountant positions in each region to implement the full decentralization of the budget and accounting


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	implementers, and improve delivery of services in the regional level.	process. With full decentralization, funds will be directly released by the Department of Budget and Management to the regional offices, which will maintain a complete set of books of accounts and will be responsible for the preparation of financial reports for consolidation in the Central Office.
11. ISO 9001:2015 CERTIFICATION	<ul style="list-style-type: none"> To comply with Executive Order No. 605 (s. 2007); and DOLE Memorandum Order No. 42-18 (s. 2013). 	<ul style="list-style-type: none"> Initial Certification/Recertification will be pursued in the Central and Regional Offices of the Commission to consistently provide quality services to Commission's clientele, and enhance customer satisfaction.

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Noted by:


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